

GREETINGS DEAR CITIZENS!

We understand that technology can seem a bit complicated, especially if you're not used to it.

BUT DON'T WORRY!

This brochure will help you understand the online available services.

OUR GOAL IS FOR YOU TO FEEL EMPOWERED AND INDEPENDENT IN USING TECHNOLOGY.

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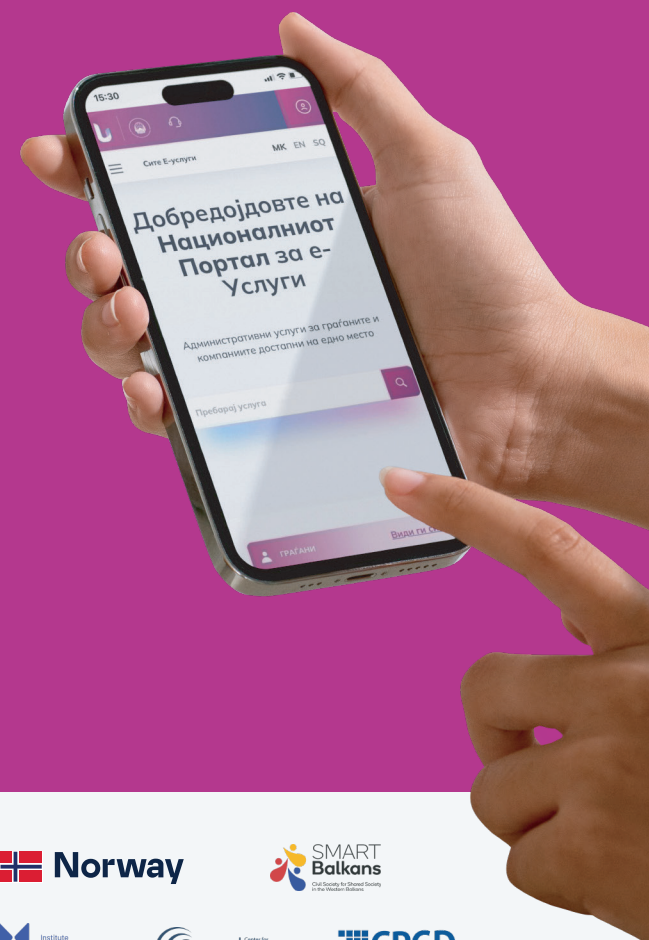


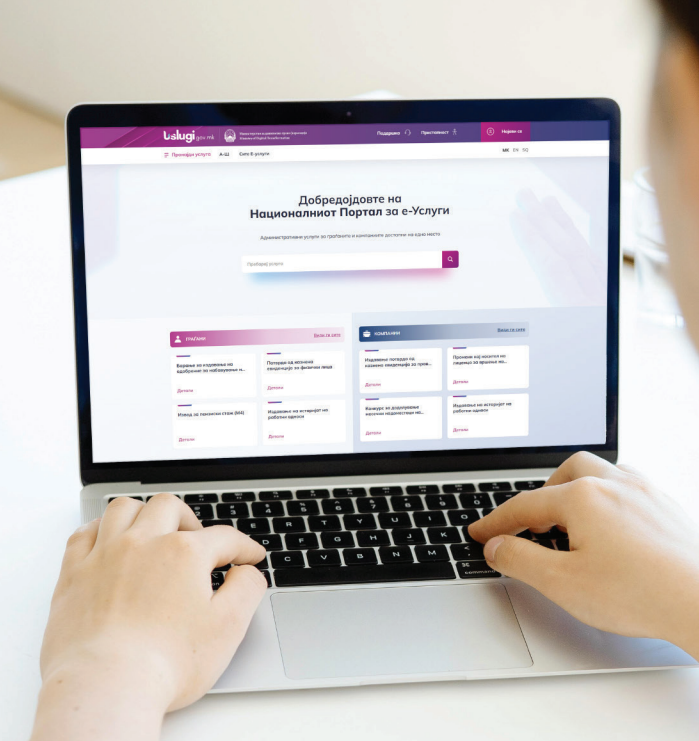
AN INSPIRING MESSAGE FOR YOU:

Using technology may seem challenging at first, but with a little practice, it will become a natural part of your daily life. You have the opportunity to be part of this digital revolution by using Uslugi.gov.mk to enhance your quality of life.

Remember, every small step toward technology is a big step toward a better and easier future for you and your loved ones.

BROCHURE FOR USAGE OF ONLINE PUBLIC SERVICES





WHAT IS USLUGI.GOV.MK PLATFORM AND HOW IT COULD HELP YOU?

The government platform Uslugi.gov.mk serves as a gateway through which any interested person can access electronic services offered by public institutions in North Macedonia via the internet. Interested citizens, through simple procedures and using a computer, tablet, or smartphone, can download or apply for services with legal value through the platform and print them using a regular printer and paper. Public administration employees are responsible for collecting all state service documents. State data and documents are now used and reused.

Citizens no longer need to physically collect their documents on paper at state counters.

This platform enables interaction with the electronic systems of public institutions and state databases to provide electronic services.

WHY YOU SHOULD USE USLUGI.GOV.MK?



Ease and Convenience:

No need to wait in line or visiting government offices. Everything can be done from home.



Time-Saving:

Services are available 24/7, allowing you to access them whenever it suits you best.



Security and Reliability:

Online services are secure and protected by the latest security technologies.

HOW TO BEGIN?



Open an account - register:

If you don't have an account yet, you can easily create one by following a few simple steps on the portal.



Log in:

Once you have your account, log in to access the portal and start using the services.



Select the service you need:

After logging into the portal, search for the service you need and follow the simple instructions to complete your request.

CILAT SHËRBIME MUND T'I MERRNI?



Documents with an electronic seal



Judicial status



Electronic payment
Family – various certificates



Business services
Various permits and licenses



Education – registration, professional courses, applications for educational institutions



Transport and vehicles – driving licenses, circulation permits, fines, and taxes



Employment – services for job seekers and employers



Real estate – certificates, applications, and various confirmations



Healthcare and social protection



Consular services – passports, visas, permits, notarial acts, legalizations, citizenship



Contributions and pensions – applications, requests, certificates



Customs services – certificates, authorizations, licenses

HOW CAN WE FURTHER HELP?

You are not alone!

If you encounter any difficulties, you can contact our support team at any time. They are here to guide you step by step.

Be inspired!

Using technology is a great way to stay connected and access essential services that you need. You have the ability to learn and improve your life through these tools.